



FOR IMMEDIATE RELEASE

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City Receives Highest ISO Rating

New Braunfels, TX – The City of New Braunfels has received a Public Protection Classification (PPC) rating of 1/1Y from Insurance Services Office, Inc. (ISO), which is an improvement from the previous rating of 2. Having been approved by the Texas Department of Insurance State Fire Marshal’s Office, New Braunfels became only the 37th of 2,671 communities in Texas and the 204th of 48,855 communities in the United States to earn a Class 1 ISO rating.

ISO is an advisory organization that collects and evaluates information about a community’s ability to extinguish building fires - assigning a PPC rating between 1 and 10 – which is then used by insurance companies to help establish fair premiums for homeowner and commercial fire insurance. A Class 1 rating represents an exemplary fire suppression program and generally results in lower fire insurance premiums throughout the community.

New Braunfels’ PPC rating was based on a review of our emergency communications, water supply and fire department suppression capabilities. New Braunfels received 102.96 out of a possible 106.50 points, far exceeding the 90 points required for a Class 1 rating.

“I am extremely proud of this organization for the dedication and hard work that went into making our goal of achieving a Class 1 ISO rating a reality,” said Fire Chief Kenneth Jacks. “This rating validates that time and effort and demonstrates our continuing commitment to providing our citizens and visitors with exemplary emergency services.”

The New Braunfels Fire Department has 132 personnel and operates six fire stations. Those personnel provide fire and EMS services to over 80,000 people in New Braunfels and portions of Comal and Guadalupe Counties. Citizens served by the New Braunfels Fire Department are encouraged to contact their insurance providers to inquire about possible savings on their insurance premiums.

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