



FOR IMMEDIATE RELEASE

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Municipal Court Adjusts Hours of Operation

New Braunfels, TX – The new year will bring in new hours of operation for the New Braunfels Municipal Court. Beginning January 2, 2018, the court will be open to customers in person and over the phone from 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Currently, the hours vary from day to day, and customers can be assisted in person from 8:00 a.m. to 4:30 p.m. on Monday and Friday, from 9:30 a.m. to 4:30 p.m. on Wednesday, and from 8:00 a.m. to 6:00 p.m. on Tuesday and Thursday. Assistance provided over the phone is from 8:00 a.m. to 4:30 p.m. on Monday, Tuesday, Thursday, and Friday, and from 9:30 a.m. to 4:30 p.m. on Wednesday.

“By standardizing the hours, it makes it much less confusing for those trying to visit or contact the Court,” said Jason Contatore, Court Administrator. “It also slightly increases the hours the Court staff is available, improving service to our customers.”

Staff is available to help during Court hours, and access to services online is available 24 hours a day on the Municipal Court website at <https://www.municipalonlinepayments.com/newbraunfelstx>

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