



FOR IMMEDIATE RELEASE

March 19, 2020

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Operational Changes at City Hall, Park Administration; City Still Doing Business

New Braunfels, TX — Effective March 19, 2020 at 5:00 p.m. the City will be closing the Park Administration Offices, 110 Golf Course Road, to the public. Parks and Recreation employees will still be reporting to work and are available to answer questions and process requests over the phone at (830) 221-4350.

In addition, there will be some operational changes at City Hall. The lobby will remain open but all contact with Planning and Development Services will take place through a phone bank located in the lobby. There will be no lapses in service and our employees stand eager to continue to serve the public. Many services through this department are available through our website (www.nbtexas.org)

Window service at Municipal Court will remain open to the public as well.

All customer service requests at City Hall will be available through the City Secretary's Office window in the main lobby. If you have any questions, please call us at 830-221-4000. All City staff are following current Centers for Disease Control recommendations.

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