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City Continues COVID-19 Hotline

New Braunfels, TX — In a continued effort to help City of New Braunfels residents and business owners comply with the Mayor's Stay at Home, Work Safe Order, the COVID-19 hotline will remain open for questions Monday through Friday, 8:00 a.m. to 5:00 p.m. The hotline is staffed by the New Braunfels Public Library Reference staff and can be reached at (830) 221-4222. After hours, voicemails may be left on this number and calls will be returned the next business day.

The City is also maintaining a COVID-19 website with information from the City and Comal and Guadalupe counties, including a section of frequently asked questions. Interested parties may also sign up for notifications from the City of New Braunfels about COVID-19 through the city website at https://www.nbtexas.org/AlertCenter.aspx. Alerts about the crisis can be emailed or delivered through an RSS feed.

The City of New Braunfels is committed to keeping all citizens informed in a timely manner and encourages all to use the resources available for accurate and timely information.

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